STATE OF INDIANA	) ) SS:	IN THE ALLEN COUNTY CIRCUIT COURT
COUNTY OF ALLEN	)	AVC NO. 01-033
IN RE: FRANK A. PALER business as, Frank I Respondent.		) MISCELLANEOUS DOCKET ) NO. O2CO(-0105-MZ-61) )
		MEGEIMEN

## ASSURANCE OF VOLUNTARY COMPLIANCE

MAY 2 1 2001

The State of Indiana, by Attorney General Steve Carter and Deputy Attorney General Mary Ann Wehmueller, and the Respondent, Frank A. Palermo, doing business as Frank Palermo Auto, enter into an Assurance of Voluntary Compliance (Assurance) pursuant to Indiana Code §24-5-0.5-7.

Any violation of the terms of this Assurance constitutes prima facie evidence of a deceptive act. This Assurance is entered into without any adjudication of any issue of fact or law and upon consent of the parties.

## The parties agree:

- 1. Respondent is an individual engaged in the sale of used motor vehicles in Allen County, with a principal place of business at 3711 N. Wells, Ft. Wayne, Indiana.
- 2. The terms of this Assurance apply to and are binding upon Respondent, his employees, agents, representatives, successors, and assigns.
- 3. Respondent acknowledges the jurisdiction of the Consumer Protection Division of the Office of the Attorney General to investigate matters hereinafter described, pursuant to the authority of Ind. Code §4-6-9-4 and Ind. Code §24-5-0.5-1 *et seq*.

- 4. Respondent will refrain from making and shall not make, cause to be made, or permit to be made, expressly or by implication, any representation, orally or in writing, regarding his ability to deliver certificates of title for motor vehicles to vehicle purchasers unless Respondent actually intends to provide and, in fact, provides purchasers with motor vehicle certificates of title as represented.
- 5. Respondent will immediately comply with all provisions of Ind. Code §9-17-3-3, including but not limited to:
  - a. endorsing the certificate of title for a vehicle which is sold or has ownership transferred by Respondent;
  - b. delivering the endorsed certificate of title to the purchaser or transferee at the time of sale or delivery;
  - c. if the conditions under Ind. Code §9-17-3-3(a)(4)(A-D) are met, delivering the endorsed certificate of title to the purchaser or transferee within twenty-one (21) days after the date of sale.
- 6. Respondent will immediately comply with all provisions of Ind. Code §9-18-26-10 and 140 IAC 3.5-2-15, including but not limited to, issuing no more that one interim license plate to a motor vehicle purchaser.
- 7. Respondent shall not represent that the Office of the Attorney General approves or endorses Respondent's past or future business practices, or that execution of this Assurance constitutes such approval or endorsement.
- 8. Respondent shall fully cooperate with the Office of the Attorney General in the resolution of any future written complaints the Consumer Protection Division receives.

9. The Office of the Attorney General shall file this Assurance with the Circuit Court of Allen County. The Court's approval of this Assurance shall not act as a bar to any private right of action.

DATED this  $\frac{2/5^{t}}{day}$  day of  $\frac{day}{day}$ , 2001.

STATE OF INDIANA

RESPONDENT

STEVE CARTER

Attorney General of Indiana

FRANK A. PALERMO

Mary And Wehmueller

Deputy Attorney General Atty. No. 15251-49A

Office of Attorney General 402 W. Washington, 5th Floor

Indianapolis, Indiana 46204

Telephone: (317) 233-3973

APPROVED this 29 day of Mag, 2001.

Thomas L. Ryan NKL

Judge, Allen County Circuit Court